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| **Job Title** | **Repair technician, repair and Maintenance.** |
| **Reporting To** | **Repair Manager, Maintenance.** |
| **Location** | **Amman, Jordan** |

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| **Job Purpose** |
| * Assist team leader in POS Terminal repairs implementation and delivery on the time. * Check for the new batch of defective terminals; Download the required files, Quality Assurance, Quality Check, Deliver and Receiving of new batches from clients. * Check, Full Test, Troubleshoot and analyse repair problems reported by customers, in case diagnosis is not straightforward suggest an elimination procedure to isolate the cause of the problem. Consult with a superior if the problem is not diagnosed & recommend a remedy. * Receive training sessions for product repairs from the repair manager. |

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| **Main tasks and responsibilities** |
| * Repairs on POS terminal products. * Good analysis and troubleshooting skills. * Solid in checking & testing microelectronic components through the Multimeter and Digital Oscilloscope with two channels. * Good knowledge in schematic diagram readings for digital boards of POS and Android mobile devices. * POS & mobile Testing. |

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| **Required Knowledge & Experience** |
| * 1-2 years of experience in the repairs and Maintenance field. * Diploma degree in Electronic or Communications and computer engineering. * Experience in the repair of micro-digital boards Service Mound (Multilayer boards), in POS terminal or Mobile and certifications, is a plus. * Experience in customer support on-site repairs if required. * Testing and Troubleshooting skills. * Good Communication Skills. * Available for 24-hour by 7 days a week repairs. * Technical Writing Skills. * Good command in English. |